| SOLID GROUND<br>CONSULTING                                  |   |
|---|---|
|   | Making Engagement Work — The Challenges and the Tips  Marc Smiley |
| Land Trust Alliance of British Columbia<br>2017 Land Summit | NOVEMBER 15, 2017   |

## WHY ENGAGE?

- ▶ Participation equals ownership
- ▶ Strength of team
- ▶ Transactions vs. relationships

## WHY ENGAGE? ▶ Participation equals ownership

## WHY ENGAGE? Participation equals ownership Strength of team Transactions vs. relationships

## WHY ENGAGE?

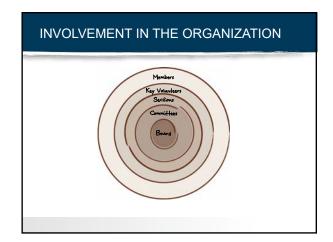
- ▶ Participation equals ownership
- ▶ Strength of team
- ► Transactions vs. relationships

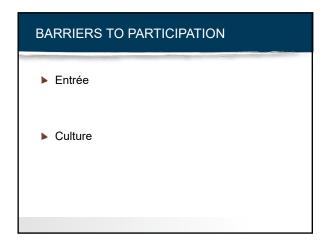


## INVOLVEMENT IN THE ORGANIZATION

- ► Leadership development
- ▶ Strategic planning

# INVOLVEMENT IN THE ORGANIZATION • Leadership development CLAllenge Peer IRANNING SMPPORT





## BARRIERS TO PARTICIPATION

- ▶ Entrée
  - ► How do I start to get involved?
  - ▶ Who will invite me?
- ▶ Culture
  - ▶ What am I joining?
  - ► Am I welcome?

## BARRIERS TO PARTICIPATION

- ▶ Entrée
  - ► How do I start to get involved?
  - ▶ Who will invite me?
- ► Culture
  - ▶ What am I joining?
  - ► Am I welcome?

## ► Leadership development ► Strategic planning splan data and engage strikestiders with interiors, and strategy and strategy and strategy and budgets

| INVOLVING THE COMMUNITY   |
|---|
| Otro to min min min m   |
| Strategic planning  |
| <ul> <li>Listen – focus groups, interviews, panels</li> <li>Participate – retreat, key discussions</li> </ul> |
| Figure - retreat, key discussions   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
| INVOLVING THE COMMUNITY   |
|   |
| Strategic planning  |
| ► Listen – focus groups, interviews, panels   |
| ▶ Participate – retreat, key discussions  |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
| INVOLVING THE COMMUNITY   |
| 0.11.61   |
| Satisfying engagement?  |
| ▶ Feeling heard   |
| ▶ Influencing decisions   |
| ► Experiencing a fair process   |
| Understanding clear information   |
|   |
|   |

# INVOLVING THE COMMUNITY Satisfying engagement? Feeling heard Influencing decisions Experiencing a fair process Understanding clear information INVOLVING THE COMMUNITY Satisfying engagement? Feeling heard Influencing decisions Experiencing a fair process Understanding clear information

## INVOLVING THE COMMUNITY

## Satisfying engagement?

- ▶ Feeling heard
- ▶ Influencing decisions
- ▶ Experiencing a fair process
- ▶ Understanding clear information

## Engagement preferences Social media Filers Community events Email Radio Newspaper Mail

## **ENGAGEMENT PRINCIPLES**

## Satisfying engagement?

- 1. Set clear goals
- 2. Minimize barriers
- 3. Use existing networks
- 4. Align with decision-making
- 5. Plan to adapt
- 6. Communicate regularly
- 7. Evaluate and learn

## **ENGAGEMENT PRINCIPLES**

## Satisfying engagement?

- 1. Set clear goals
- 2. Minimize barriers
- 3. Use existing networks
- 4. Align with decision-making
- 5. Plan to adapt
- 6. Communicate regularly
- 7. Evaluate and learn

## **ENGAGEMENT PRINCIPLES** Satisfying engagement? 1. Set clear goals 2. Minimize barriers 3. Use existing networks 4. Align with decision-making 5. Plan to adapt 6. Communicate regularly 7. Evaluate and learn **ENGAGEMENT PRINCIPLES** Satisfying engagement? 1. Set clear goals 2. Minimize barriers 3. Use existing networks 4. Align with decision-making 5. Plan to adapt 6. Communicate regularly 7. Evaluate and learn **ENGAGEMENT PRINCIPLES** Satisfying engagement? 1. Set clear goals 2. Minimize barriers 3. Use existing networks 4. Align with decision-making 5. Plan to adapt

6. Communicate regularly7. Evaluate and learn

## **ENGAGEMENT PRINCIPLES**

## Satisfying engagement?

- 1. Set clear goals
- 2. Minimize barriers
- 3. Use existing networks
- 4. Align with decision-making
- 5. Plan to adapt
- 6. Communicate regularly
- 7. Evaluate and learn

## **ENGAGEMENT PRINCIPLES**

## Satisfying engagement?

- 1. Set clear goals
- 2. Minimize barriers
- 3. Use existing networks
- 4. Align with decision-making
- 5. Plan to adapt
- 6. Communicate regularly
- 7. Evaluate and learn

## **FUNDRAISING APPROACH**



Engagement is about helping people achieve their goals

